

Success Stories

Transition to 24 x 7 Managed Services

Critical Business Challenge

A human capital management services provider was looking for an IT managed services partner to host their integrated HR suite of applications (HR, Payroll, Employee Self Service, Benefits Administration, Time and Attendance and ACA Compliance) that they deliver as a SAAS solution to their end clients.



**83+ Servers & 35TB
Storage Package**

Partnership

Full Infrastructure Managed Services including but not limited to Private Cloud Hosting/Management, Cyber Security/GRC & ServiceDesk.

After moving/migrating this clients Data Center to a Quess GTS facility flawlessly, Quess GTS continues to run and operate all aspects of Managed Services, including Network, Infrastructure and Cyber Security MSSP for this client, in a total outsource for this customer under a multi-year agreement.

Solution

- Migrated the applications and all the data from their existing data center to Quess GTS private cloud.
- Both non-production and production environments were built, which consisted of 83+ servers and 35TB of data on a dedicated storage array.
- Fulfilled customers requirement to upgrade the application and underlying databases during the same window as the cutover weekend. This enabled the customer to get economies of scale out of the "Testing" efforts covering both the Move/Migration and core application upgrades.