

Success Stories

Global Managed Services



Critical Business Challenge

Major P&C Insurance Carrier – US + LATAM Data Centers (Argentina, Chile, Columbia, Uruguay)

The client needed a full Infrastructure Managed Services including but not limited to Private Cloud Hosting/Management, Public Cloud MS, Cyber Security/GRC, ServiceDesk/EUS. Complete migration to M365 & security upgrade, fully replacing previous digital working environment; we maintain this environment for the client today.



Built all Data Center Assets



Partnership

Quess GTS was tasked with a full assessment of the acquired company assets hosted in the selling companies Data center and development Move/Migration plans and timelines. Some of the Planning executed Lift & Shift or DRP methodologies, but because some core business applications were shared platforms with legal entities not part of the acquisition, some of our approaches required a “Build from scratch”, and surgically extract company data methodology.



Solution

- Built all Data Center assets
- Set up a new parallel network and transitioned of all Office and End User Services (LAN/WAN, Desktop/Laptop and Virtual Desktop, etc.)
- After moving/migrating this clients Data Center to a Quess GTS facility, Quess GTS continues to run and operate all aspects of Managed Services, including Network, Infrastructure and Cyber Security, in a total outsource for this customer under a multi-year agreement